

Amendments to the Specification:

Please replace paragraph [0004] with the following paragraph:

[0004] A web based survey tool is provided by Aufrance Associates of South Lake Tahoe, CA, ~~and is available at:~~

~~Highsierra.com/highsierra/survey.htm~~

Please replace paragraph [0005] with the following paragraph:

[0005] Another web based survey tool is provided by DataInstitutet i Sverige AB of Gothenburg, Sweden, ~~and is available at:~~

~~www.surveyagent.com/eng~~

One of the services provided by DataInstitutet is SurveyAgent 2 - E-mail with a "Personal ID-code". In this service, a questionnaire is created by the customer subscriber and delivered to DataInstitutet, where it is converted into a web form and uploaded. The customer sends the e-mail addresses of the participants as a text-file to DataInstitutet. Each respondent receives, via e-mail, a hyperlink to the questionnaire with a unique password for monitoring participant authenticity as well as ensuring that only one response per participant is submitted. When the survey is completed, DataInstitutet returns the questionnaire, as well as the respondents' data, in a business intelligence file to the customer. The business intelligence file enables the customer to analyze, make statistic calculations and present the results.